

## ***2019 Safer Care Victoria Review Statistics***

- The Safer Care Review received 21,824 submissions from members of the public who had accessed chiropractic care for a child under 12 years.
- 21,750 of these respondents, or 99.7% reported a positive experience with the chiropractic care of their children.
- 98% or 21,474 indicated that their child improved after treatment.
- A very small minority, 0.3% or 74 respondents, reported a negative experience. The SCV panel felt that it was important to review each of those 74 responses to screen for evidence of any potential harm. These were reviewed in detail by a senior clinician within SCV. There were no responses that were suggestive of any significant adverse effects following chiropractic care.
- SCV also requested data from the principal insurance agencies that provide insurance for chiropractors. Information was sought regarding any claims made in relation to chiropractic care of a child under 12 years. *No cases were reported where an insurance agent has had to defend or settle such a claim.*